

People you know. Care you trust.

# Monday Morning



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## FMC Employees Raise More Than \$72,000 for the Foundation

Employees hit it out of the park this year to raise more than \$72,000 for the Fairfield Medical Center Foundation. Thank you to everyone who participated in the campaign! The Detroit Tigers (Systems, Accounting, Contracts and Collections, Sleep Lab, Quality Outcome, Six Sigma, Infection Control, Medical Staff Office, Physician Relations, Medical Library, Float Pool Physician Services, and Decision Support) held onto their title of Champion, taking first place for the second year in a row and scoring 354 runs. Second place went to the Baltimore Orioles



(Imaging and Radiology Departments, MRI, Ultrasound, Nuclear Medicine, Cat Scan and Mammography) scoring 284 runs. Third place went to The Boston Red Sox (all FHP

employees) scoring 210 runs. On behalf of the FMC Foundation and the countless patients whose lives will be affected by your generosity, THANK YOU!

## Why is There Construction Near Goslin?

If you have walked by the dock area near Goslin Drive you've likely noticed the ongoing construction. Fairfield Medical Center is in the process of installing a new oxygen tank that will be larger than the current tank, allowing us to store more oxygen for our patients. We currently have a 3,000 gallon main tank with a 525

gallon reserve. We are replacing the main tank with an 11,000 gallon main and a 3,000 gallon reserve. Project completion is scheduled for the end of November. Thank you for your patience during this time. If you have any questions, contact Steve Burgess at ext. 8086 or Chad Cupp at ext. 8093.

## Coming Soon... Club Centennial!

Journey through the decades of Fairfield Medical Center's history as we celebrate our employees, physicians and volunteers "100 Years

of Caring." We will celebrate for 100 hours straight beginning Sept. 28 at 7 a.m. through Oct. 2 at 11 a.m. Join us for food, fun and prizes.

## Special Thanks to Staff

Thank you for taking the time to complete the recent Cultural Engagement Survey. The survey received an overwhelming response rate of more than 1100 employees, physicians and volunteers. This calculates out to a 40 percent response rate, which is double the 20 percent response rate typically seen for these types of surveys. Now our discovery can begin.

For those interested in the results of the survey, we invite you to save the date for a report out session to be held by The Disney Institute on Oct. 23. This will be open for all to attend. Watch for more details regarding this report out in future communications.

# From the Chief's Desk

It is an exciting time in the life of Fairfield Medical Center! We are very close to a decision on our new information system, celebrating the start of our 100th year of service to our communities, and launching a new strategic plan designed to ensure our future success as an independent healthcare system. Part of that plan is to enhance our cultural transformation toward world-class care for our patients through a partnership with the Disney Institute. All of this, while exciting, also is scary because things will not be the same.

So how do we deal with those things that are scary or make us afraid or uncomfortable? Comfort and risk—both can be enjoyable. One we work to create; the other we try to minimize. One leads us to hold on too tightly; the other can make us stronger. The choice is ours. I have been a nurse for almost 40 years, so I have seen many changes in our healthcare industry. What I have learned and continue to learn each day, is that the choices made today will determine what we will have, be and do tomorrow. This applies personally, professionally and organizationally. Success is ultimately realized by those who make more right choices and recover quickly from their bad ones.

Choices are directional. They lead us toward or away from the success we are trying to achieve. The task of making good choices requires hard work and sometimes courage. Life is filled with choices—from what cereal to eat for breakfast to what time to go to bed.

As an employee of FMC, you have a choice in front of you in the next few weeks. We are conducting our annual Workplace Survey beginning Sept. 28 through Oct. 12. This is the third year for this specific survey, which is conducted by Workplace Dynamics from Exton, Pennsylvania. While I have again heard that some employees do not participate in the survey or provide honest answers because “they” (leaders, coworkers, etc.) will know what was said by each employee, these statements are not true. The survey is totally managed by Workplace Dynamics, from the distribution of the survey link to the data collection to the reporting of results. All FMC does is provide them with information necessary for them to send your email invitation to participate.

The choice is yours. We hope that you choose to take the survey and provide us the meaningful and honest feedback so we achieve our vision and mission of outstanding patient care through a positive and engaging workplace. Senior Leadership values the input we gain from this survey—we want honest and open exchange of ideas and information so we can all work together to make FMC a success!



Debbie Palmer, Chief Human Resources Officer



## FMC Hosts Symposium

Fifty one people attended the Renal Access Symposium on Sept. 8 at Fairfield Medical Center. The presenters during the event, who also led a panel discussion, were Krishna Mannava, M.D., Michael Falkenhain, M.D., Omar Al-Nouri, D.O. and Jennifer Shull, C.N.P. Presentation topics included

“Modality Options/Effects on Vascular Access Timing,” Vein Mapping/Pre-Surgical Consult for Access Creation,” “Maintenance Renal Access-IR Techniques,” and more. RNs who completed this learning activity earned 3.5 contact hours. Thank you to the presenters and everyone who attended this Symposium!

## HR Corner

All current employees who are applying for a transfer in the TEDS system MUST build a resume and create a profile in the TEDS system and complete all of the required fields in order to be considered for transfer. Even if an applicant is transferring from a part-time to full-time in the same position, this process needs to be completed. For any questions, please contact a member of the Human Resources staff.

## New Employees at FMC

Please welcome the following new employees, who joined the team on Sept. 14:

- Dettra Bailey, 2 Surgical
- Nicole Bentz, Housekeeping
- Melinda Carroll, 5th Med./ Surg.
- Cindee Cheadle, Housekeeping
- Jenna Crist, PCU
- Benjamain Foulk, Chaplain Services

- Annette Hillyer, Housekeeping
- Lyndsay Kemmerer, 2 Surgical
- Kenton Kilbarger, 2 Surgical
- Kaitlyn Koehler, Lab
- Jeff Lusk, McKesson
- David Miller, Emergency Department
- Kelli Miller, SICU
- Noah Prebish, Telemetry
- Elizabeth Rolfes, Dietary
- Robin Wallace, 4th Med./Surg.

## How Do You Like Working at FMC?

We would like to hear how you feel about working at Fairfield Medical Center! We are conducting a workplace survey to gather this information. All FMC employees will receive an email invitation the evening of Sept. 28 with a link asking you to participate in an online survey.

Please take a few moments to complete the survey, and provide us with your feedback. The survey will be conducted from Sept. 28 through Oct. 12.

The survey is being conducted by WorkplaceDynamics LLC, an independent research company. To protect your confidentiality, WorkplaceDynamics will not disclose your individual responses to FMC.

If you have any questions or concerns, please contact WorkplaceDynamics directly at 800-749-0187 or reply to your survey email. FMC values your input and appreciates your feedback!

## Only 10 Days Away from ICD-10

As of today, we are only 10 days away from ICD-10 at FMC. This means, after Oct. 1, if you are struck by a duck, bitten by a pig or your water

skis catch on fire....there's a code for that! For ICD-10 questions, please contact Lis Parrott at ext. 8022 or Alesha Riffle at ext. 8862.

## Be a Part of FMC History



### 1916 Centennial Celebration Gala

Saturday, Oct. 3

Volunteers are needed

for this one-day event from 4-10 p.m.

For more information and to sign up, contact

Kim Kirchgessner at ext. 8544.

MONDAY

Donna Abram, Housekeeping  
 Tracy Bussart, Medical Staff Office  
 Kari Good, Observation Unit  
 Cynthia Hopper, FHP Bariatric Medicine  
 Jamie Hurst, Contracts and Collections  
 Mary Huston, Dietary  
 Andrew Lemaster, Orthopedic Unit  
 Deborah Parrish, Surgery  
 Terri Starner, Third Med./Surg.  
 Kimberly Westhoven, FHP Family Medicine of  
 Amanda

TUESDAY

Emma Dearth, Volunteer, Surgery Waiting  
 Peggy Dixon, FHP Ophthalmology  
 Mary Eaton, Volunteer, Patient Pal  
 Mark Marsh, Volunteer, North Registration  
 Lyle Miller, Respiratory Therapy  
 Jeff Pearch, FHP Psychiatry  
 Anna Schmelzer, FHP  
 Pulmonology/Critical Care  
 Megan Spergin, Maternity  
 Stephanie Tackett, ED  
 Hope Tindor, Learning and Development  
 Tamzan Varga, Lab  
 Kelsey Yates, FHP Family Medicine of Bremen

WEDNESDAY

Laura Hernandez, D.O., Family Medicine  
 Resident  
 Isha Jaiswal, Physical Therapy  
 Marilyn Jepsen, Volunteer, South Information  
 Desk, Cookie Cart  
 Rachel McCandlish, ED  
 Doralea Metzger, Quality Outcomes  
 Stephen Ogg, Pharmacy  
 Vicki Tauer, Medical Staff Office  
 Marge VanHorn, Volunteer, ED  
 Cassandra Wright, ED

THURSDAY

Cynthia Bentley, 2 Surgical  
 Christina Bond, Physical Therapy  
 Sara Crispin, Cardiac Cath  
 Jeffrey Dale, Arrhythmia Clinic  
 Sky Gettys, Administration  
 Autumn Marshall, FHP Bariatric Medicine  
 Cheryle Sparks, Contracts and Collections  
 Dorinda Vance, FHP Cardiothoracic Surgery  
 Cynthia White, 2 Surgical

FRIDAY

Tiffany Hammer, Orthopedic Unit  
 Linda Hettinger, 4th Med./Surg.  
 Tyler Reid, Dietary  
 Lillian Sater, Maternity  
 Lane Thoman, Volunteer, Messenger Services,  
 Storeroom  
 Kathy Stacy, Volunteer, North Info. Desk, NODA  
 Stacey Wyne, ED

SATURDAY

Alyson Adams, FHP Cardiology  
 Wanda Berry, Medical Information Services  
 Judy Boyer, Volunteer, South Info. Desk  
 Jamie Conkel, Chemotherapy  
 Frances Dean, Human Resources  
 Staci-Sue Hoalcraft, Physical Therapy  
 Cathy Keeney, Central Sterile  
 Jason Mockus, Center Police  
 Wanda Pierce, 4th Med./Surg.

SUNDAY

Katy Krannitz, Orthopedic Unit  
 Bryce Lifer, Pharmacy  
 Regina Monnett, Lab

## Rev. Ben Foulk Hired as Contingent Chaplain

Fairfield Medical Center is proud to announce Rev. Ben Foulk as our newest contingent chaplain. Rev. Foulk has been a servant leader of Christian faith communities for more than 36 years. "The deepest express of my purpose has always been found in connecting personally to individuals and groups in their time of need," said Rev. Foulk. He has a Bachelors in Sociology and is a Certified Grief Recovery Specialist. Rev. Foulk serves as pastor at Hope United Methodist Church in Canal Winchester and is a member of the Zanesville Kiwanis. His wife is Cheryl Foulk and she also is a United Methodist pastor. They both are big fans of the Reds and the Bucks! Rev. Foulk has been on many mission trips from Mexico to Cuba and was a Volunteer EMT for five years. He has served in the inner-city and in rural communities and FMC is proud to welcome him to our team.



## Code Blue Team Pager Open House

If you are a member of the Code Blue Team, you are required to participate in the Code Blue Team Pager open house to become efficient with its use. The open house is scheduled in different areas, so please come at your convenience Sept. 23-24:

- Old surgery area from 6-10 a.m.
- Physician Lounge from 11 a.m.-1 p.m.
- Old surgery area from 4-6 p.m.

If you have any questions or concerns, speak with your manager.

## Sneak a Peek of the HeartCode CPR/ACLS System

Learning and Development is hosting a demo of the HeartCode CPR and ACLS system that will be implemented for use in

2016. An open house demo is being held on Tuesday, Sept. 22 from 10:30 a.m.-2 p.m. in Assembly Room 5. See you there!

## New Core Measure Available for Sepsis Care

The centers for Medicare and Medicaid Services (CMS) have introduced a new Core Measure to assess the quality of sepsis care in hospitals. Consistent with the guidelines of the Surviving Sepsis Campaign, this measure evaluates the processes of high-quality care for patients with severe sepsis or septic shock. Early management and delivery of high-quality care can result in improved patient outcomes and lower rates of complications. This CMS Core Measure is officially starting with inpatient discharges on Oct. 1. The Sepsis committee

and Quality Outcomes have been working with physicians, caregivers and educators to initiate a sepsis best practice sheet to help with following the Core Measure recommended care. The best practice sheet will be located on the FMC intranet under Core Measure along with the other current best practice sheets. These are available to start using right now! Nursing staff should see their manager or supervisor for the Sepsis Core Measure education packet. After completing the education, remember to sign off in TEDS.

## Donate a Gift Basket to Mothers in Need

How would you like to be the winner of a \$150 Grand Prize? OB-GYN & Associates are having a fall community service project to benefit new mothers within our community who deliver at Fairfield Medical Center. They are asking for gift basket donations that will be distributed to new mothers on the Labor and Delivery Floor at FMC. These gift baskets can be made up of: baby items, pampering items for women, snacks/drinks, or any other item that will be beneficial to a new mother who has just delivered. Please keep in mind that these baskets will be donated to the new mothers who have just delivered, so the baskets should be new and tastefully put together. Each individual who submits a basket will have the opportunity to be a winner of a grand prize that is worth more than \$150. This lucky winner will be selected by a random number drawing

and will receive the grand prize once the contest has ended. The grand prize includes a gift basket that will include some of the following: a gift certificate to Ireland's Spa and Salon for a pregnancy massage and pedicure, treats from Candy Cottage and many other wonderful pampering items. The lucky winner also will win a copy of the new book "Your Pregnancy and Childbirth, Month to Month." All gift baskets can be dropped off at OB-GYN & Associates at 135 N. Ewing St. Suite 201, Lancaster, OH 43130. The deadline for submissions is Oct. 16. Please make sure your contact information is attached to the basket so a contest winner can be notified. Thank you in advance to all that plan to participate in our service project to help new mothers within our community. For questions, call 740-653-5088.

## Hospital Happenings

### FMC Foundation Food & Wine Tasting

Planning for our Annual Food and Wine Tasting is underway. Join us Sept. 24 at Fisher Catholic Alumni Hall for this fun, lively event! Create memories while transforming healthcare, as all proceeds will benefit women's health initiatives. This event is open to the public. Volunteers for this event are still needed! If interested, contact Carol at ext. 8107 or [carold@fmchealth.org](mailto:carold@fmchealth.org).

### TWIG 1 Cancer Care Run/Walk

Join us Saturday, Oct. 10 at 9 a.m. at Marten's Park in Lancaster. This annual Cancer Care Run/Walk to raise money to support our fight against cancer. Registration is \$25 until Oct. 1 and \$30 race day. Same day registration begins at 7:30 a.m., and the race starts at 9 a.m. To register, visit [twigone.com](http://twigone.com).

### Gynecological Cancer Education Information & Caregiver Support Group

Join us from 7-9 p.m. the second Tuesday of every other month at the Cancer Resource Center for a gynecologic cancer support group meeting. The next meetings are scheduled for Nov. 10 and Jan. 12. We will discuss gynecological cancer (ovarian, uterine and cervical cancer) and allow you to relate with others. For questions or more information, call 740-277-6941 or [mytealfriends@gmail.com](mailto:mytealfriends@gmail.com).

### Shine a Light on Lung Cancer Vigil

Help us Nov. 12 from 6-7 p.m. at the Pickering House to brighten the lives of people touched by lung cancer in our community and raise awareness around this disease. This free event filled with hope and information about lung cancer will feature

a special illumination ceremony for all to participate in. This vigil is brought to you by the Lung Cancer Alliance in partnership with FMC and FairHoPe Hospice. Register by going to [www.shinealightonlungcancer.org/lancaster](http://www.shinealightonlungcancer.org/lancaster). For questions, call Ivy at ext. 6889.



## Celebrate Life in Survivorship Coping with Cancer Seminar at FMC

**Saturday, Oct. 24, 10 a.m.-2 p.m.**

Fairfield Medical Center Main South Entrance (Surgical Tower) Near the New Wishes Gift Shop

Learn more about coping with cancer courtesy of FMC and Komen for the Cure. Dori Klemanski, D.N.P., C.N.P., R.N., director of the OSU survivorship program, will speak about the cancer journey.

**Lunch will be provided.** Limited seating is available. Registration is required by calling Carol Disanto at 740-687-8814.



### The Ohio Glass Museum is pleased to present: The Picture of Health: The Importance Of Glass In The Medical Field And In Our Daily Lives

Join us from now until Aug. 31, 2016. Featuring collections from: Harold Schorr, retired pharmacist, Verylene Summers of Summer House Antique, The American Scientific Glassblowers Society, OGM's Doctor Hubert Amstutz collection, collections from friends of the museum - items on loan from FMC and treasures from OGM archives. This event is in honor of FMC's Centennial Celebration.

## EVENTS

From the Employee Activities Committee



### Trunk or Treat Night at the Skyview

**Drive-In Movies!** Join us Oct. 24. Gate opening time to be announced later. Showtime at dusk (approximately 7:30 p.m.). All are encouraged, but not required, to dress up and/or bring candy to pass out. Those wishing to participate can pass out candy from the trunk of their vehicle, hence the name "Trunk or Treat." The movies that will be showing will be announced closer to the event. The event is free. An employee, physician or volunteer must be in the vehicle to show their FMC badge at the ticket gate. Please plan to have candy for approximately 200 kids. Those employees working that evening may send a copy of their work schedule with their family so that they may participate in this fun event.

### Join us for the following events:

- **Disney Live: Three Classic Fairy Tales** – Oct. 25 at the Schottenstein Center from 1-4 p.m. Tickets start at \$17.
- **TobyMac concert featuring Britt Nicole, Colton Dixon and Hollyn** – Oct. 25 at Nationwide Arena at 6 p.m. \$26 Tickets.

Order forms are on the FMC Intranet/Employee Activities button. Order deadline is Oct. 16. \*15 ticket minimum order.

**Hocking Hills Laser Tag** on Oct. 4 from 1-4 p.m. Sessions begin at 1 p.m, 1:45 pm, 2:30 p.m. and 3:15 p.m. Maximum 20 people per slot. Discounted price is \$10 (originally \$20). Go to [hockinghillslasertag.com](http://hockinghillslasertag.com) for more information or [jenniferd@fmchealth.org](mailto:jenniferd@fmchealth.org).

## Oxygen for the Soul

There are victories of the soul and spirit. Sometimes, even if you lose, YOU WIN.

~Elie Wiesel

*(The Chaplains' Oxygen for the Soul is not intended to be an endorsement of any particular religion, but rather serve as an avenue for our FMC chaplains to provide weekly inspiration).*

**Ethics & Compliance Hotline: 1-855-541-4169**  
or go to [fmchealth.ethicspoint.com](http://fmchealth.ethicspoint.com)

**Fairfield Medical Center's Mission:**  
FMC delivers outstanding healthcare for our patients, their families and our communities.

**Fairfield Medical Center's Vision:**  
FMC will be recognized as the leader in patient/family-centered care for those we serve both in our facilities and in our communities.

## 2015 Flu Season Update

The 2015 flu season will be upon us in just a few weeks. Employee Health is excited to let you know we will be "going live" with our own electronic medical record (EMR). So this year's flu kickoff also will be our EMR kick off. Watch for instructions coming VERY SOON on how to log into "My Health" in our new system called Ready Set, where you will

be able to complete your consent (Flu Survey) online. **Every employee must set up an account with Ready Set even if they are declining the flu vaccine or receiving the flu vaccine elsewhere. It will make the flu vaccine clinic quicker for each employee.** This year the Flu Clinic event will be held on Oct. 19.