

People you know. Care you trust.

# Monday Morning



**Happy President's Day - Feb. 15, 2016**



**Be Sure to Check Out the Maternity Wall**

## E.D. Receives Bear Donation



New Connections Community Church and Tender Loving Bearz donated 25 teddy bears to the Fairfield Medical Center Emergency Department on Thursday, Feb. 11. Tender Loving Bearz is a memorial fund established by the family and friends of Michele Byerlee-Black, an avid bear collector who lost her battle with diabetes in 2006. The family remembers Michelle each year on Feb. 14 – her birthday – by donating teddy bears for children who are admitted to the Emergency Department.

## Marci Bowers Honored as Legendary Caregiver



The staff of contracts and collections recently gathered together with Amanda Strigle from the FMC Foundation to surprise Marci Bowers with a Legendary Caregiver Award. Thank you, Marci, for living the values of FMC!

"Marci was such a pleasure to deal with. I left with a huge smile on my face and in my heart." – Grateful Patient

## The Cultural Transformation – Communication Can Make a Difference

If you recall from the original assessment performed by the Disney Institute, communication was one of the areas that employees said our organization needed to focus on throughout this initiative. Our Communications Work Team has been diligently working on improving the future state of communications here at FMC and is currently in the Dream Phase, in which they develop solutions to the problems you expressed during the Discovery Phase.

While they finish the Dream Phase, there are a few key takeaways and tips from the Discovery Phase that they would like to share. These are small things that we can all begin to work on to create exceptional care and experiences for patients and colleagues.

- Communication is more than what is written or stated, it's the emotion evoked by the message and the messenger.
- Communication without trust is ineffective.
- Communication must come from the heart.
- If there is an absence of information, people may incorrectly fill in the gaps and it will evoke an emotional reaction.
- One size does not fit all, but we need to develop standards and consistency for the message and communication vehicles.
- There must be accountability by both messenger and receiver of information.

In addition, here are a few communication skills to practice that are designed to help the communicator make an emotional connection:

- Intentional listening.
- Celebrate our purpose.
- Step back and assess the emotion in the message.
- Be genuine.
- Use communication to build trust.



*"We make a difference by creating exceptional care and experiences from the heart, always."*

# From the Chief's Desk

Have you ever seen your name misspelled, or heard it pronounced incorrectly in front of others? How did that make you feel? Have you ever seen a misspelling on the marquee for a restaurant or store? What impression did that leave on you about that establishment? Did you think differently about their product because of the error?



In the 1980s, Van Halen was known for demanding M&Ms be provided backstage for their concerts – but with the provision, “WARNING – ABSOLUTELY NO BROWN ONES.” Many assumed it to be an odd superstition or sheer ridiculousness of rock stars, but years later, lead singer David Lee Roth eventually explained why in his autobiography.

Concert performance contracts often include everything from the temperature in the venue to detailed equipment requirements. At some random place in the contract, would state, “There will be no brown M&Ms in the backstage area, upon pain of forfeiture of the show, with full compensation.” It was a simple way to determine whether the technical specifications, which impact safety and the quality of the production, were complied with.

“So, when I would walk backstage, if I saw a brown M&M in that bowl ... well, line-check the entire production. Guaranteed you’re going to arrive at a technical error. They didn’t read the contract. Guaranteed you’d run into a problem. Sometimes it would threaten to just destroy the whole show. Something like, literally, life-threatening.”

Now consider the details involved in healthcare, and what we do here at FMC. Medication dosages, amount of radiation administered, patient identifiers, allergies, vital signs, floor mats. Our attention to detail not only reflects upon us, it also impacts lives every day.

The details matter...

Martha Buckley, M.D.  
Chief Quality Officer

## Maninder Singh Bedi, M.D., Joins FHP Cardiology Staff



Maninder Singh Bedi, M.D., who is highly-trained in cardiology and electrophysiology has joined Fairfield Healthcare Professionals Cardiology. He joins us from Pittsburgh, where he continues to serve as the Director of Cardiac Electrophysiology Services for the Regional Cardiovascular Medical Center. He is a member of the Heart Rhythm Society and American College of Cardiology.

Dr. Bedi will treat patients with Atrial Fibrillation. His addition to Fairfield Medical Center will provide our community with advanced technologies and treatments for AFib, close to home. For more information or to refer a patient to Dr. Bedi, contact Fairfield Healthcare Professionals Cardiology at 740-689-4480.

## Career Closet Seeks Gently-Used Scrubs



A community initiative known as “Career Closet” is looking for gently used scrubs. Career Closet is an effort to empower women as they are interviewing for employment or beginning a new job. Eligible clients may choose their own outfits

at no cost to them. A volunteer will assist them and may help with employment applications, resumes or interviewing skills.

To be eligible, women must be:

- Referred by a caseworker that represents a non-profit or government agency
- Enrolled in a job training or employment program
- Actively seeking employment
- Live at 200% poverty level or below

The Career Closet is located at 111 W. Wheeling Street on the 2nd floor in Lancaster and is open by appointment only. Referred women may call 740-653-0643 to schedule an appointment. The Career Closet relies entirely on volunteers. Fairfield Medical Center is serving as drop-off point for employees of the Center. If you have scrubs that you no longer use and would like to donate them to Career Closet, please take them to the Cafeteria and deposit them in the designated box.

Please contact John Belin via email or at ext. 8127 if you have questions or need further information.

## HR Corner

**Deadline to Make Benefit Corrections is Feb.19. The deadline to make benefit corrections from open enrollment for 2016 benefits is Feb. 19.** After that date, the benefits that are showing on your pay statement will remain in place throughout 2016. IRS guidelines restrict changing plans outside of open enrollment or a life changing event. It is extremely important to review the benefits and deductions on your pay statement before Feb. 19. For questions or concerns, please contact Human Resources at 740-687-8017.

### WellLiving Program Participation Deadline for 2016

The deadline to participate and achieve the wellness tests is Feb. 28, 2016. This applies to employees and/or spouses who were covered with a Fairfield Medical Center sponsored health plan in 2015. If you and/or your spouse achieve the goals, the incentive will begin in April of 2016. The WellLiving Program is practicing timely preventative care through regular wellness exams and recommended screenings. It helps to keep you healthy and it saves you money in the long run! WellLiving recommends five screening tests based on age and gender. You will complete these screenings with your primary care physician. Visit MedBen’s website at [www.medben.com](http://www.medben.com) and click on “MedBen Access” to view your WellLiving dashboard. A flyer also is available in Human Resources to assist with logging onto the website. This dashboard will show the tests you have achieved credit for and the dates for the next expected time to achieve the screening tests. If you have any questions about the program, contact Human Resources or MedBen’s Customer Service at (800) 686-8425.

## ATTENTION CLINICIANS: Ready Set CODE! When Seconds Count, CPR, ACLS, PALS

### WHO TAKES WHAT?

1. Everyone will have some training
2. How much training required is based on your position
3. Those who are required to have ACLS (or some other advanced training) and CPR will not need any additional training
4. Nurses who are required to have CPR but are not required to have ACLS (or any other advanced training) will need to take Ready Set CODE
5. Any non-nurses who are required to maintain CPR, will take only CPR
6. Anyone who is not required to take CPR, will take When Seconds Count

## Doughnut Price Increase

As a result of an increase in the amount the cafeteria pays for doughnuts, the current charge is less than the actual cost. In order to compensate for this additional cost, effective March 2, the cost of doughnuts will increase from \$.50 to \$.65.

## IV Start Kit Changes

Due to the discontinuation of the Sepp Applicator, the chloraprep solution applicator in the IV start kits (item number 0300268) will be changing. The Sepp will be replaced by the 1ml applicator pictured below.

**CareFusion Sepp Applicator:**



**CareFusion 1ml Applicator:**



The 1mL applicator was developed as an improved alternative to the ChloraPrep Sepp applicator. It features the same proven formula (2% Chlorhexidine Gluconate w/v and 70% isopropyl alcohol v/v) and covers the same area (2.5" x2.5") as the ChloraPrep Sepp applicator. Additionally, the ChloraPrep 1mL applicator contains 50% more solution, is easier to activate, and has improved solution flow and clinician handling compared to the ChloraPrep Sepp applicator. If you have any questions, contact Corrie Cook at ext. 8531.

## Ready to Take Your Career to the Next Level?

If you are a Nurse Practitioner (NP), Certified Nurse Midwife (CNM) or a Clinical Nurse Specialist (CNP) and are ready to take your career to new levels in nursing leadership, this is the program for you! Designed with your professional advancement and personal goals in mind, the 35 semester hour Doctor of Nursing Practice (DNP) program features flexibility with online courses.

To understand how you can positively impact patient population outcomes with a DNP degree, learn more by visiting [mccn.edu/DNP](http://mccn.edu/DNP) or contacting [DNP@mccn.edu](mailto:DNP@mccn.edu).

**Application deadline is March 1 and classes begin August 2016.**

TWIG 17's bookstore

## Books & More

♥ **It's February**, love is in the air and all romance titles are half-off all month long!

🔍 **In March**, curl up with a good mystery – all mystery titles are half-off all month long!

All proceeds from the sales go directly back to the hospital through the Fairfield Medical Center Foundation.

HALF-OFF PRICES:  
Hardbacks 50¢  
Paperbacks 25¢

Location in Kroger Plaza:  
1151 E. Main St. (Lancaster)

Hours:  
Wednesday & Thursday 1-6 p.m.  
Saturday 10 a.m.-4 p.m.

## Birthdays

MONDAY

**Candy Pinkstock**, Surgery  
**Ashley Rainier**, FHP Rheumatology  
**Maria Rowley**, Surgery River View  
**Salahadin Towfick**, Ultrasound

TUESDAY

**Christine Boring**, FHP Rheumatology  
**Julie Cook**, PCU  
**Terra Cox**, Emergency Dept.  
**Jessica Dicken**, 2 Surgical  
**Brooklynn Hayes**, Surgery  
**Heather Huffman**, Fourth Med./Surg.  
**Tandy Ooten**, 2 Surgical  
**Becky Williams**, Case Management  
**Cody Wilson**, Central Sterile

WEDNESDAY

**Lisa Craiglow**, Emergency Dept.  
**Paula Hall**, Fifth Med./Surg.  
**Ida Perrin**, Fourth Med./Surg.  
**Cindy Silcott**, Volunteer, Gift Shop  
**Hayley Vernon**, Physical Therapy

THURSDAY

**Melissa Dickson**, Fifth Med./Surg.  
**Mary Everly**, Emergency Dept.  
**Karissa Hardbarger**, Dietary  
**Janet Hill**, Lab/DHS  
**Harold Hockman**, Volunteer, Messenger Services  
**Lisa Joos**, Endoscopy  
**Valarie Surface**, 2 Surgical

FRIDAY

**Cynthia Beyer**, Surgery  
**Diana Borrer**, FHP General Surgery  
**Brian Hendrickson, D.O.**, FHP Internal Medicine  
**Jodie Hildenbrand**, Patient Representative  
**Jason Morgan**, 2 Surgical  
**Kellie Sharp**, Wellness Services

SATURDAY

**Christy Chase**, FHP Revenue Cycle  
**Helen Mann**, Volunteer, South Information Desk  
**Christina Olive**, FHP Family Medicine of Amanda  
**Patricia Skinner**, Fifth Med./Surg.

SUNDAY

**Becky Baker**, Human Resources  
**Cynthia Cox**, Recovery/PACU  
**Kelli Keller, D.O.**, Family Medicine Resident  
**Amanda Smith**, Emergency Dept.  
**Holli Vess**, Emergency Dept.

## Get the Monday Morning Via Email

To get the **Monday Morning** emailed to you, contact Risha Wagner, Marketing, at ext. 6494 or [rishaw@fmchealth.org](mailto:rishaw@fmchealth.org).

## We are the Difference!

I just want to give your hospital a great big hug and thank you for the positive experience I've had.

### Commitment

It all started with my email to Marketing on who to contact to get some X-rays done for my developmentally disabled adult son. So thank you for putting me in touch with Cheryl in Radiology.

From Cheryl (who did a fabulous job), her staff in Radiology, nurses and Dr. Armand – our experience was like royalty. It was awesome!

I have to say actually that even the kind lady in Medical Records who helped me on a different day to the kind lady at the grill in the cafeteria, everywhere I went in the hospital, I had employees saying hello and offering me help. It was amazing. I even had the volunteers at the front desk helping me get where I needed to go and checking on me, to a kind doctor or nurse who helped me on the elevator to get to where I needed to be.

I am from Columbus and at no time in any of the hospitals in Columbus (and I've been to four of the major ones) have I been treated so well.

All of the time when taking my son to doctor appointments, it's difficult to make him wait for a long time. Yesterday went smooth and he was brought right back to the nurses who got him ready, and I've never had him be treated so kindly. I wanted to cry. We've not had that kindness and after some rough few weeks, it was nice to be treated so well.

Kudos to great employees and I'll always recommend your hospital!

*-A Grateful Patient*

## February is Gallbladder Awareness Month

Gallbladder cancer is a rare form of cancer. If found early, it is highly curable; however, due to lack of symptoms, it is often found at a later stage. There is no specific known cause for gallbladder cancer other than someone is genetically prone to cell mutation (cells that grow out of control). Symptoms of gallbladder cancer include:

- Abdominal pain, particularly in the upper right portion of the abdomen
- Abdominal bloating
- Itchiness
- Fever
- Loss of appetite
- Losing weight without trying
- Nausea
- Yellowing of the skin and whites of the eyes (jaundice)

As with other cancers, it is wise to know your risk factors, such as environmental or hereditary. Environmental risk factors can be altered, decreasing one's risk for cancer. Below are some risk factors which are modifiable.

- Your sex. Gallbladder cancer is more common in women.
- Your age. Your risk of gallbladder cancer increases as you age.
- Your weight. People who are obese are at higher risk for developing gallbladder cancer.
- A history of gallstones. Gallbladder cancer is most common in people who have had gallstones in the past. Still, gallbladder cancer is very rare in these people.
- Other gallbladder diseases and conditions that can increase the risk of gallbladder cancer include porcelain gallbladder, choledochal cyst and chronic gallbladder infection.

If you feel you are at risk for gallbladder cancer or have any of the above symptoms please contact your family doctor to discuss your care.

## New Employees at FMC

Please welcome the following new employees who joined the team on Feb. 8:

- Lindsey Ackers, Ultrasound
- Michelle Wells, Telemetry
- Ann Bevan, Surgery Assessment
- Devin Brown, Radiology
- Jennifer Brown, Emergency
- Jill Carter, Telemetry
- Lisa Johns, Physical Therapy
- Bailey McCoy, Foundation
- Elizabeth McDonald, Surgery
- Natalie Napper, Dietary
- Tammy Nester, FHP-Diley Ridge
- Krista Sahr-Telemetry
- Bryan Sheets, Cath lab
- Jace Spires, Plant Engineering
- Skylar Stevens, Housekeeping
- Noulis Theofylaktos, FHP Administration
- Amanda Thompson, Telemetry
- Salahadin Towfick, Ultrasound

## Pet Food Drive! Feb. 22-26

Every day, seniors who receive assistance from Meals on Wheels often are faced with the choice to feed themselves or feed their four-legged companions. Meals on Wheels of Fairfield County has developed Food 4 Paws to provide assistance, not only for the low income senior citizens, but also for their pets. Since senior citizens often have had their pets for many years, the pets can be senior citizens themselves. For this reason, we appreciate soft food donations for cats and dogs that will be easier for the pets to chew that have little or no teeth. Donations can be dropped off in the cafeteria or at the main entrances to FMC any time between Feb. 22-26. Off-site pickup also can be arranged. For more information, contact Ben Glass at ext. 8245.

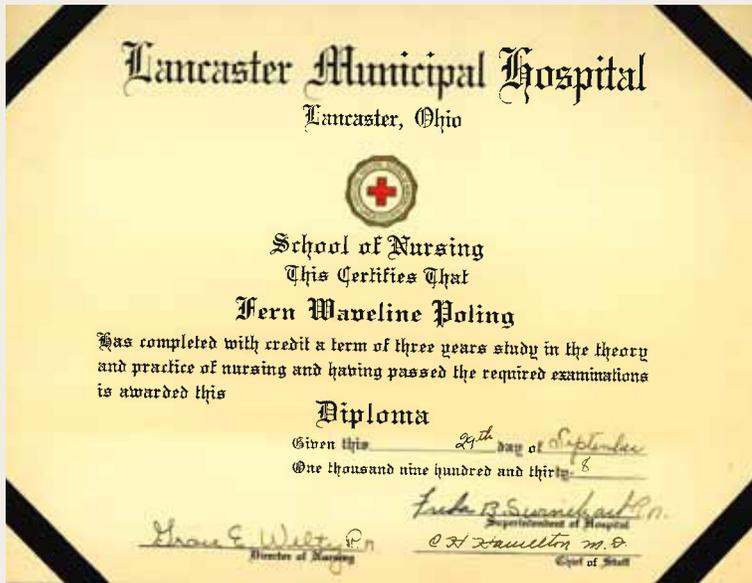
Fairfield Medical Center has enjoyed the support of our community for our "100 years of caring." Here is one opportunity to give back! Our Centennial Celebration Committee has teamed up with Food 4 Paws. Throughout our Centennial Year, we have been celebrating with the community and looking for additional ways that we can return the support shown to FMC. Please support this important initiative and look for more opportunities to give back in the future.

## Centennial Corner: Your Early Hospital

Our early hospital also included a nurses' school. Launched in 1917, it soon had a nurses' home built on the southwest corner of the hospital grounds for students enrolled in the three-year program.

Prior to the nurses' home, a residence had been leased for their lodging. As with many new endeavours, it faced a few challenges. Finding adequate or Ohio-registered teachers was difficult. In the beginning, much of the teaching in the local school was done by very talented physicians until successful teachers were hired. Recruitment for the nursing program was done through advertisement, as well as the medical society auxiliary hosting teas for upcoming high school graduates. It became a well-balanced program that included classwork, recreation and social activities such as bike riding for relaxation and monthly functions that included formal dances, banquets, and spring teas. Students were very disciplined and respectful, standing whenever an instructor or physician entered the room. Collaborations for training included other hospitals, such as the Benjamin Franklin Hospital in Philadelphia and Columbus State Hospital, for training in psychiatry. Nurses were paid on a monthly basis for their work from \$5 to \$10 a month depending on year of schooling.

Before the school closed its doors on July 1, 1960, 276 Fairfield county women had graduated. *Adapted from articles in the Daily Eagle & The Monitor.*



## DON'T FORGET TO COMPLETE YOUR MOSTS

Complete your Systems Access Security Agreement and Winter Weather Safety MOSTs by Feb. 15. Each lesson should take no longer than 10-15 minutes. If you have any questions, contact ext. 8632.

## Supporting Our Local Police Department



Fairfield Medical Center provides a great venue – the old daycare building – for The Lancaster Police Department's Special Response Team to complete training sessions with a priority on building clearing and hostage-rescue scenarios. *Photo courtesy of the Lancaster Police Department's Facebook page.*

## A New Process for Patient Follow-up Phone Calls is Coming

Surveys conducted last year found that our follow-up calls to patients are uncoordinated, redundant and sometimes missed altogether. The surveys also found that we're not consistently addressing patients' needs/concerns with our current process. Additionally, clinical staff persons are overwhelmed by the large volume of calls.

We are pleased to announce that the Call Center will be implementing a new process and the Clarity® system for post-discharge follow-up phone calls to patients. This new process will allow our Call Center to make all calls to discharge patients, with the exception of Maternity, and triage these calls for further clinical follow-up only if needed. Past study has revealed that about 5 percent of our patients require clinical follow-up after discharge for concerns regarding symptoms, medications, follow-up appointments, etc. The clinical unit will receive an alert via text or email to call this patient back within 24 hours.

We will pilot this new process with the Cath Lab Recovery and Endoscopy on March 1. Training with these new areas will be on Feb. 16 & 17. Our implementation timeline is as follows:

- March 1 – Cath Lab Recovery & Endoscopy
- March 15 – OP Surgery, Maternity (who will do their own calls)
- March 29 – IP Nursing Unit: 5th floor pilot
- April 12 – All IP Nursing Units & ED (calls will be made to a significant sample of discharge patients)

More information on training will be forthcoming. For questions or more information, call Jodie Hildenbrand, M.S.N., R.N., C.N.L., at 740-689-6448 or [jodieh@fmchealth.org](mailto:jodieh@fmchealth.org).

This is just an announcement - no follow-up is required.

# Hospital Happenings

## 2016 "SQ Port Access and Care" Sessions

(Attendance at only one of these two-hour classes is necessary) Join us in the Mid-Level Classroom Alpha on:

- Feb. 16, 10 a.m.-noon
- March 22, 8-10 a.m.
- May 4, 10:30 a.m.-12:30 p.m.
- Aug. 31, 10:30 a.m.-12:30 p.m.
- Oct. 26 10:30 a.m.-12:30 p.m.

Self Registration via TDC Key Word: SQ Port. Participants who successfully complete the learning activity will earn two contact hours. To successfully complete the learning activity, each participant must attend 100 percent of program and complete an evaluation form to earn contact hours. Hands-on experience with observation in FMC Infusion Clinic is required. For questions, contact Mary at ext. 8529.

## Central Ohio Plastic Surgery Free Kybella Injection Series Workshop

Kybella is the first non-surgical option to permanently improve the appearance and profile of a double chin. Join us Feb. 25 from 5:30-7:30 p.m. in Assembly Room 2 to learn how to melt your double chin without surgery. Dinner will be provided. RSVP by Feb. 19 at 740-653-5064.

## Wellness News

### Build a BETTER YOU Series

Prepare yourself to be a BETTER YOU for 2016! The following Lunch and Learn series is brought to you by the FMC Health and Wellness Team. These classes are held in Assembly Room 2 from noon-12:30 p.m. on the Wednesdays noted below. Register to attend any or all of these events by calling 740-689-6822. Pre-registration is required and lunch will be provided.

### Recipe Challenge Workshop with the Wellness Team

- Prepare and try two tasty dishes from the recipe challenge on Feb. 24.

### Saving for the Future with Vince Carpico, Fairfield National Bank

- On March 9, learn expert money saving and financial planning tips about establishing a budget, emergency funds, savings rates and pension benefits.

### Desk Pilates with Stacey Scarmack

This is your official office workout! On March 23, learn how to stay fit while working.

## Lung Cancer Screenings

Are you 55-77 years of age with a significant history of smoking and concerned about your risk for lung cancer? Call 740-689-6889 for information about lung cancer screening. A physician order is required for testing.

## American Red Cross Blood Drive

Make a Difference in the lives of others! Join us Feb. 18 in Assembly Room 2 from 10 a.m.-4 p.m. Contact Amy Reedy at 740-687-8443 or amyr@fmchealth.org to schedule an appointment.

## Leadership STAT

Leadership STAT is designed to create leaders who will drive culture and embrace FMC values. This program is a series of monthly educational offerings designed to enhance leaders' current skill set, as well as provide support for leaders to effectively drive outcomes within the organization. The focus for 2016 is Leadership Onboarding. The first class being offered is Productivity Management Guide for Managers, Part One. This four-hour course is an overview of Staffing & Scheduling presented by Parallon Workforce Solutions. To sign up for classes, enroll in the Talent & Development Center with keyword "Productivity" or call Learning & Development at ext. 8491 for further assistance. Limit of 20 attendees per class:

- Feb. 24, 8 a.m.-noon – for non-clinical
- Feb. 24, 1-5 p.m. – for clinical
- Feb. 25, noon-4 p.m. – for non-clinical
- Feb. 26, 8 a.m.-noon – for clinical

## Oxygen for the Soul

"God loves each of us as if there were only one of us."

~St. Augustine

*(The Chaplains' Oxygen for the Soul is not intended to be an endorsement of any particular religion, but rather serve as an avenue for our FMC chaplains to provide weekly inspiration).*

**Ethics & Compliance Hotline: 1-855-541-4169**  
or go to [fmchealth.ethicspoint.com](http://fmchealth.ethicspoint.com)

**Fairfield Medical Center's Mission:**  
FMC delivers outstanding healthcare for our patients, their families and our communities.

**Fairfield Medical Center's Vision:**  
FMC will be recognized as the leader in patient/family-centered care for those we serve both in our facilities and in our communities.

# EVENTS

From the Employee Activities Committee



**Join us for Bingo Boogie** on Saturday, Feb. 27 from 6-11 p.m. Admission: FREE (adults-only event) Bingo starts at 7 p.m. and doors open at 6 p.m. Boogie with DJ Jon Bauer after Bingo (about 9 p.m.) Snacks will be provided and a cash bar will be available. Special 50/50 raffle to benefit the Employees Helping Employees Fund (drawing at 10:30 p.m.) The VFW Post 1380 located at 1131 Sugar Grove Rd. SE. For more information, contact Amy at ext. 8241 or Kellie at ext. 6822.

**Chicago St. Patrick's Weekend Bus Trip March 11-13.** Enjoy a fun-filled weekend watching the parade, seeing the river dyed green, and experiencing all the Windy City has to offer. Registration form, release of liability form, and trip information can be found on the Employee Activities button.

**Join us at the Cleveland Cavaliers vs. Dallas Mavericks** on March 16 at 7 p.m. Tickets are \$62 for lower level seats and \$30 for upper level seats. Questions? Contact Jennifer at ext. 8345.

**TIME CHANGE for Ice skating at OU's Bird Arena in Athens.** This FREE event will be held Saturday, March 19 from **1:30-4:30 p.m.** Refreshments available for purchase. Free skate rental. No reservation needed.

**Monstr Jam Trucks** at Schottenstein Center on April 2 at 2 p.m. or 7:30 p.m. Tickets starting at \$14.

**Cirque du Soleil – TORUK (inspired by Avatar)** at the Schottenstein Center May 11-15. Tickets starting at \$43.

**Order forms can be found on the FMC Intranet/Employee Activities button for any of the above listed events.**



## Join us at a Retirement Tea



You are invited to a Retirement Tea for Kay Sims on Monday, Feb. 29 from 1-3 p.m. in Assembly Room 1. Kay began with FMC on Sept. 9, 1996 in radiology and is currently, the CT Team Leader.

You're invited to a Retirement Tea honoring Dietary Cook Linda Downhour on March 4 from 2-4 p.m. in Assembly Room 5. Join us to wish her well after her many years of dedication to FMC.